

## **Online mediation of disputes arising from the Intervention into the practice of Messrs Wong, Fung & Co**

1. The intervention into the practice of Messrs Wong, Fung & Co (“Intervention”) may have caused disruptions to client matters leading to disputes.
2. Mediation is an effective dispute resolution avenue.
3. Taking into account the current public health condition and the social distancing requirements, conducting mediation via an online platform will be most appropriate.
4. To facilitate parties who are ready to resolve their disputes by mediation, the Law Society has approached eBRAM International Online Dispute Resolution Centre Limited (“eBRAM”).
5. eBRAM is an independent and not-for-profit organisation established in 2018. Leveraging the latest technology, eBRAM has developed its own platform for online dispute resolution and its services, among others, include e-mediation. For more information about eBRAM, please visit its website at [www.eBRAM.org](http://www.eBRAM.org)
6. eBRAM has agreed to assist parties to disputes arising from the Intervention by providing its video conferencing platform for the parties to conduct online mediation and the technical support during the mediation proceedings. Unless the parties agree otherwise, the Hong Kong Mediation Code will be adopted. The mediation process will be limited to 3 days. eBRAM will charge a fixed administration daily fee for the first day and each subsequent additional day of the mediation.
7. On the other hand, the Law Society has lined up a pool of solicitor mediators who have kindly agreed to help by acting as mediators on a pro bono basis. The list has been made available to eBRAM.
8. For parties who would like to resolve disputes arising from the Intervention by online mediation, please contact eBRAM directly for further information:

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