

TYPE OF ROOMS	RACK RATE	CORPORATE RATES (RMB)
Deluxe Room (King)	5,000	2,000
Skyline View Room (Twin)	5,200	2,200
Premier View Room (King/ Twin)	5,500	2,500
Club Skyline View Room(King/Twin)	6,000	3,000
Deluxe View Suite (King)	7,900	6,900
Skyline View Suite (King)	8,900	7,900

- The above contracted rates are per room per night
- Room reservation is subject to availability at the time of booking
- Not applicable on: all statutory public holidays, Christmas Day, New Year's Day and major exhibitions
- The above rates are inclusive of a buffet breakfast in the Bazaar restaurant, each additional breakfast is RMB308(Includes 16.6% service charge and tax) per person
- This rate is not applicable to groups of 10 rooms and above, group rates are subject to size and demand.
- All rates are subject to change without prior notice in the event of any government tax changes
- The above rates cannot be resold in any form and the hotel reserves the right to terminate this contract immediately upon discovery.
- The above rates are exclusive of commission and the above room reservations and quotations are for the company's accommodation only and the company is not allowed to sell the rooms in any form through any channel. If the above acts occur, the hotel has the right to terminate this contract
- Extra bed for a third person is RMB500 per person per day, extra bed does not include breakfast
- The above rates are subject to an additional 16.6% service charge and tax unless otherwise stated.

In-room Facilities

- Dyson HD 08
- Diptyque
- Bose blue tooth
- Exclusive wireless charging equipment
- High-speed Internet service
- Free use of hotel fitness center and swimming pool

The Mandarin Club offers a wide range of privileges for you to enjoy daily from 12:00pm to 10:30pm, including:

- Private check-in and check-out at The Mandarin Club reception.
- Ironing or laundry service of three items per day (accumulative).
- Exclusive two-hour use of The Mandarin Club meeting room per day.
- Coffee, tea, soft drinks and light snacks available throughout the day.
- Enjoy soft drinks and beer from the in-room Minibar with our compliment.
- Complimentary Mandarin Oriental food and beverage offerings:

Bazaar 78/F

- Breakfast 6:30am - 10:30am

The Mandarin Club 78/F

- Afternoon Tea 2:30pm - 5:00pm
- Evening Cocktail 6:00pm - 8:00pm

Exclusive Benefits for Dining, Spa, and Fitness: (End on 31 August 2025)

- Members enjoy a 15% discount on regular-priced items at the hotel's restaurants and bars.
- This discount does not apply to promotional packages or offers.
- Members enjoy a 15% discount on regular prices at the Spa and Fitness center.
- The member discount does not apply to products sold on consignment by the hotel.
- The member discount does not apply to service charges and taxes.
- This discount does not apply to meeting or other promotional packages or offers.

Extra Meeting/Benefits: (End on 30 December 2024) (Applicable Not only in MO Shenzhen, but Beijing, Shanghai, Guangzhou, Hongkong, Macau, Taipei, Sanyo, Jakarta, Kuala Lumpur)

- One complimentary night per every 20 paid room nights per day;
- One complimentary suite upgrade per every 20 paid room nights per day
- Complimentary Welcome drink;
- Wellness Experience over Coffee Break once;
- One round limousine transfer for the meeting organizer or VIPs;

Extra Benefits: (End on 31 August 2024)

- Free upgrade to next category (Only Deluxe view king room to Premier view room. Subject to hotel availability).
- Early check in / Late check out (Subject to hotel availability);
- SPA Credit for CNY500 per stay per time;

Reservations

1. For priority room reservations, please call our Reservations Department at telephone +86 1314 3386 674 or email icai@mohg.com.
2. Guest reservations are only valid if an email is sent to Irene's icai@mohg.com; a valid bar association
3. certificate is required.
4. Discounts on dining and SPA are only available for hotel guests.
5. Global reservations for Mandarin Oriental hotels and banquet bookings can be made or collected through Irene.

Conditions for CHECK-IN and CHECK-OUT**Check-In**

The hotel checks in on the same day after 3:00 p.m. If your guests arrive at the hotel before that time, we will try our best to arrange guests to check in according to the availability of the hotel rooms. In order to ensure that guests can check in smoothly without waiting when they arrive at the hotel, we recommend that you book a one-night room in advance to ensure that your guests can check in smoothly when they arrive at the hotel without waiting.

Check-Out

The check-out time of the hotel is before 12:00 noon. If the guest needs to leave the store late, it should be raised at the time of booking the room so that we can arrange it according to the availability of the room. Delayed check-out until 6:00 p.m. on the day of departure, the hotel will charge 50% of the contract price of the selected room type. At 6:00 p.m. on the day of departure, the hotel will charge an additional one-night contract price, that is, 100% of the contract preferential price.

Reservation Guarantee

All reservations must be guaranteed by one night room rate deposit or a major credit card. For credit card guarantees, the Hotel requires written information i.e. the name of the cardholder as it appears on the card, the card number and expiry date. Guaranteed reservations will be held until 11:59 pm of the arriving date. Guaranteed reservations cancelled less than 24 hours to 6:00pm on arriving date (local hotel time) will be subject to a one-night charge plus 16.6 percent of service charge and tax.

Guaranteed reservations for the Suites including Presidential Suite must be cancelled or modified by 6pm local time three (3) days prior to the date of arrival to avoid a penalty of one night room charge plus 16.6 percent of service charge and tax.

All non-guaranteed reservations will be released after 04:00pm on the date of scheduled arrival. Thereafter, guestrooms are subject to availability. If the room confirmed and guaranteed by your company is not checked in on the day of arrival and is not cancelled 24 hours before 6 p.m. on arrival, the company will be required to pay the hotel's one-night room fee as compensation.

Payment

All charges will be settled by the guest upon departure unless alternate arrangement has been confirmed with the Hotel.

The hotel reserves the final right to interpret this contract. During the validity period of this agreement and after receiving the notice of the company, without prejudice to any other rights and taking effective remedies in accordance with this agreement, relevant laws and regulations, and the principle of fairness, the hotel has the right to add, amend, change, change or adjust all or part of the terms and conditions of this agreement (including but Not limited to room prices, room types, facilities and equipment, catering prices and dates not applicable to this agreement); the hotel will notify the company of such additions, amendments, changes, changes or adjustments, which will take effect on the date specified in the notice.

This Agreement is governed by and to be construed in accordance with the PRC laws. Disputes arising from the interpretation and implementation of this Agreement shall be settled through friendly negotiation. If the negotiation fails to result in a settlement, either party shall be entitled to refer to the dispute Shenzhen Intermediate People's Court.

Bank Account Information

Account Name: Shenzhen Kezhigu Investment Co., Ltd Upperhills Hotel Branch
Account No.: Bank 44250100006700002251
Branch: Swift China Construction Bank Corporation Shenzhen Lianhuashan Sub-Branch Shenzhen China
Code: Bank PCBCCNBJSZX
Address: Company IF Lianhua Building Hongli West Rd Futian District Shenzhen China
Address: 78/F Tower 1 Shumyip Upper Hills, No. 5001 Huanggang Road, Futian District, Shenzhen, Guangdong P.R.C. China
Company Tel.: 0755 - 8802 6888

Other Content

The company contract price is only applicable to the reservation of local or overseas office employees of The Law Society of Hongkong and its subsidiaries. When guests check in at the front desk, the hotel reserves the right to require guests to present their employee work permits or business cards to verify their identity. If the guest cannot produce a valid company identity certificate, we will charge the same-day market price.

Information Confidentially

Company shall agree to absolutely keep all guests' information confidential when processing their personal information, including but not limited to personal data. Credit settlement payment materials shall be confidential and protected from theft and shall not disclose or use such confidential information to any third party outside the normal scope of work.

After the deadline, if the hotel fails to receive a copy of the agreement that you have signed and sealed, the above-mentioned agreement price will expire, and the hotel market price will be executed when you make room reservations.