## ET VILLA

立即了解

PET VILLA是香港最大的寵物酒店。 我們的分店位於九龍區及港島區。 包括何文田、西營盤和灣仔三間分 店。

PET VILLA的服務種類豐富,當中包 括酒店服務、日托服務、美容服務 和零售服務。







## 更多資訊

可查詢…

何文田分店 - 9820 5202 西營盤及灣仔分店 - 6394 3070

petvilla.hk

Petvillahk@gmail.com

何文田分店 - 何文田自由道||號VAU Residences一樓全層 西營盤分店 - 西營盤第三街72號福滿大廈地下K店 灣仔分店 - 灣仔啟光商業大廈5樓B

合作特別優惠 猫貓酒店住宿優惠勢 **20% OFF** 貓貓酒店住宿優惠券

入住貓貓必須提供有效針卡

只限第一次光顧的顧客

20% OFF

寵物美容優惠券

首次惠顧還額外附送牛奶浴一次 或15分鐘水中跑步(優惠只限拘隻)



**JOIN NOW** 

PET VILLA IS THE LARGEST PET HOTEL IN HONG KONG. ITS LOCATION INCLUDES HO MAN TIN, SAI YING PUN, AND WANCHAI.

PET VILLA'S SERVICES INCLUDE HOTEL SERVICES, DAYCARE SERVICES, GROOMING SERVICES, AND RETAIL SERVICES.







## MORE INFORMATION

Ho Man Tin - 9820 5202
Sai Ying Pun/Wai Chai -6394 3070
petvilla.hk

Petvillahk@gmail.com

Ho Man Tin - 1/F, VAU Residence, 11 Liberty Ave, Ho Man Tin
Sai Ying Pun - Shop K, G/F, Fook Moon Building, 72 Third Street, Sai Ying Pun
Wai Chai - Kai Kwong Commercial Building, 332 Lockhart Road, Wan Chai



Subject to providing cat vaccination record



with free milk spa or physiotherapy session of 15mins (DOG ONLY)

## T&C:

- 1. Ensure that cats staying in our hotel must have received the designated vaccines and provide relevant vaccination certificates. Kittens must complete three doses of FVRCP vaccine, while adult cats require an annual FVRCP booster vaccine.
- 2. To prevent cross-infection among pets, all pets must undergo external parasite checks and receive appropriate treatment. Customers must provide evidence of the Frontline/ Revolution bottle/box. If unable to provide, customers must purchase and administer flea/tick medication from our store upon check-in before the pet can stay.
- 3. To ensure the health and safety of all pets during their stay, pets must maintain good hygiene. Customers must truthfully disclose the health condition of their pets. Pets with infectious diseases or pregnancies are not allowed to stay.
- 4. Pet Villa staff will conduct a brief physical examination of pets during check-in, including checking for any wounds on the ears, skin, and body.
- 5. If fleas, ticks, mites, skin diseases, or other issues are found during check-in, Pet Villa will take necessary measures, including but not limited to deworming, bathing, veterinary examination, and treatment. All additional charges will be the responsibility of the pet owner. If the issues cannot be resolved, Pet Villa reserves the right to refuse the pet's stay, and all fees paid to Pet Villa will not be refunded.
- 6. If a pet is found to be aggressive during check-in or during the stay, we will do our best to take care of them, but safety is our priority. In the event of an injury, the customer will be responsible for any resulting costs and liabilities.
- 7. Customers must not conceal any long-term illnesses or conditions of their pets, including but not limited to seizures, heart disease, mobility issues, infectious diseases, or pregnancies. Pets with such conditions that require long-term care must be temporarily entrusted to a reputable clinic that can provide sufficient medical facilities for their stay. If Pet Villa staff discovers any of the aforementioned conditions after check-in and the customer did not disclose them truthfully in advance, Pet Villa has the right to arrange for the pet to be temporarily entrusted to a clinic. All costs will be the responsibility of the customer, and fees paid to Pet Villa will not be refunded.
- 8. Pets must bring their own food to ensure their dietary habits are not disrupted. If pets have special dietary requirements, please inform the Pet Villa staff before check-in.
- 9. Additional services such as non-basic diet (cooked or fresh food), medication administration/care, special care or treatment, grooming, transportation fees, veterinary consultations, etc., will incur additional charges.
- 10. If services such as eye drops, ear cleaning, nail trimming, etc., are requested, customers must request them before the pet's stay, and the decision will be made based on the pet's physical condition. If the pet is too resistant to being touched by strangers, Pet Villa will not provide the aforementioned services to prevent distress to the pet.
- 11. Once paid, the accommodation fees are non-refundable, non-changeable and cannot be used for other Pet Villa services or store credits.
- 12. Payment of the accommodation fee implies the customer's agreement to the price, and all the above terms and conditions.