

General

Minimum Specifications
PC Operating System
Windows 10 or above (Windows 11) Macintosh OS X 10.14 or above

Software

Minimum Specifications
Software
PDF Reader Microsoft Office 2010, 2013, 2016, 2019

Email

Email SPAM Filters
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Please add the following entries to any SPAM filtering software or server to prevent email messages from being delayed or discarded before delivery:- <ul style="list-style-type: none">▪ *@riskconnect.com▪ 194.165.193.162▪ 194.165.192.189 <p>When using a proxy, please ensure all proxy settings and functions are compatible with the sites.</p>

Browsers

Minimum Specifications
Supported Desktop Browsers
Google Chrome (preferred) / Microsoft Edge / Safari for Mac v7
Note: Only the versions listed above (or current version minus one and later if not indicated) are supported, as long as the version is still supported by the vendor. Functionality can vary for other browsers and versions.

Supported Mobile App Browsers
Android Browser / Google Chrome / Safari for iOS / Samsung Internet / UC Browser for Android
Note: Only the current minus one version and later of the listed App browsers are supported, as long as the version is still supported by the vendor. Functionality can vary for other browsers and versions.

Browser Settings: Pop-Up Blocker
US Data Center
<ul style="list-style-type: none">▪ Please add mobile.ventivtechnology.com to the list of sites allowed to have pop-ups for any pop-up blocker software used in any of the supported browsers. If using Internet Explorer, please also add these to the list of Trusted Sites.▪ Please use cookie settings other than Block All or High Privacy.