

## Briefing Session on the Use of the integrated Court Case Management System ("iCMS")

#### **3 October 2024**

### Agenda

- 1. Brief introduction of the iCMS
- 2. New filing requirement upon rollout of iCMS external functions for the High Court ("HC") selected case types
- 3. Brief introduction of the Judiciary's dedicated webpage on e-Courts
- 4. Walkthrough on key iCMS external functions
- 5. Q&A session
- 6. Hands-on practice session (face-to-face mode only)

## 1. Brief introduction of the iCMS

#### The iCMS

- ➤ The Court Proceedings (Electronic Technology) Ordinance (Cap. 638) came into effect on 1 October 2021
- A web-based e-system developed by the Judiciary and designated by the Chief Justice to facilitate the use of electronic technology in the e-Courts
- An additional option to the existing channels for transmission of documents on court cases
- Our ultimate goal is to use the iCMS for replacement of the conventional paper mode as the primary litigation system. The Judiciary intends to start mandating the use of the iCMS for all legally represented litigants in respect of the relevant case types as from 2026, unless otherwise exempted in particular circumstances to safeguard the right to access in courts

### Advantages of using the iCMS

- Provide flexibility of conducting electronic transactions with the Court anytime and anywhere
- Save cost and promote efficiency such as saving the printing cost and travelling time and expenses
- > Save manpower and facilitate better deployment of resources
- Enjoy 20% fee concession on fee items which are primarily or directly related to electronic handling of court documents
- Promote environmentally friendliness

## **Key electronic services under the iCMS**

- > Send and receive court documents
- Inspect or search filed documents
- Search cause books
- Make electronic payments different electronic payment options:
  - (1) Online credit cards
  - (2) PPS Shop&Buy Service ("PPSB")
  - (3) Deposit Account (new electronic payment option)

#### **Deposit Account**

- Deposit Account will be introduced for iCMS Organisation Accounts upon the rollout of iCMS external functions for HC
- > Organisation users can, on a voluntary basis, pay a non-interest bearing prepayment at or above a specified minimum amount to the Deposit Account for settling subsequent payments for transactions under the iCMS
- > The deposit can be paid (i) online (by credit card or PPSB) or (ii) over the counters (for cheque payment)
- > Details of the Deposit Account will be provided at the dedicated webpage on e-Courts nearer the time of implementation

#### Registration

- Registration for iCMS accounts to use its full services
- Unregistered users may only use certain services, e.g. search electronic documents that may be inspected by the public
- Who can use the iCMS
- > Registration is **free of charge**

## Types of iCMS User Accounts

- 1. Individual User Account
- 2. Organisation Account
  - Primary Administrator ("PA") Account
  - Secondary Administrator ("SA") Account
  - Organisation User ("OU") Account

### **Phased implementation**

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#### > Stage 1

- District Court civil proceedings incrementally from May 2022
- Summons Courts of the Magistrates' Courts ("MCs") since December 2022

#### Stage 2

 Court of Final Appeal, HC, remaining part of MCs and Small Claims Tribunal incrementally from Q4 2024

## Overview on implementation of iCMS external functions for HC

- > iCMS external functions for HC are targeted for production launch by phases starting from end-2024 tentatively
- We will implement the following 11 selected case types at this stage
  - Civil Appeal ("CACV")
  - o Commercial Action ("HCCL")
  - o Intellectual Property Case ("HCIP")
  - Construction and Arbitration Proceedings ("HCCT")
  - Personal Injuries Action ("HCPI")
  - Civil Action ("HCA")

## Overview on implementation of iCMS external functions for HC

- Probate Action ("HCAP")
- o Miscellaneous Proceedings (Civil Appeal) ("CAMP")
- Magistracy Appeal ("HCMA")
- Miscellaneous Proceedings (Criminal) ("HCCP")
- Intended Action ("HCZZ")

2. New filing requirement upon rollout of iCMS external functions for HC selected case types

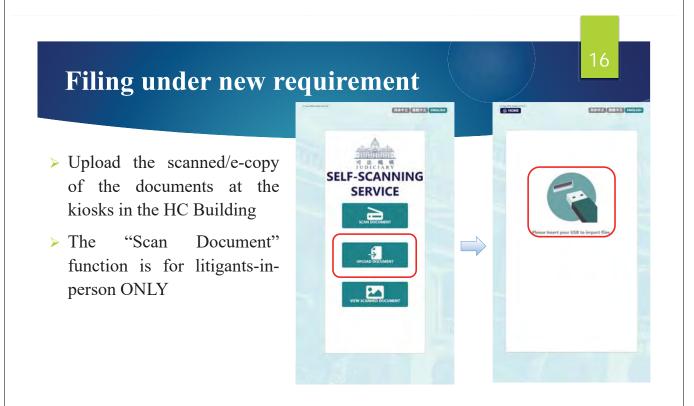
## New filing requirement at the registries

- The e-Practice Direction for HC will direct a party who files or submits a document in the **conventional mode** to provide to the Court at the time of making the filing or submission an electronic copy of the document in USB mass storage devices or portable hard disk with USB interface
- Parties including law firms are required to produce electronic copy for subsequent lodgings/communications with the Court, for HC case types that are already iCMS-enabled

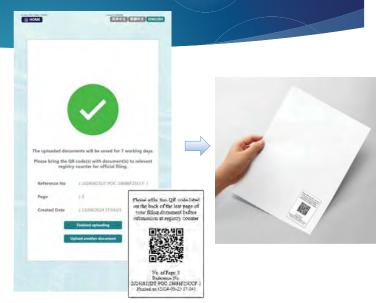
## Filing under new requirement

Legal representatives will bring USB mass storage devices or portable hard disk with USB interface containing the scanned/e-copy of the documents





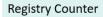
> Generate QR codes therefrom



## Filing under new requirement

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> File/submit both the physical and scanned/e-copy of documents at the relevant registry







### Filing under new requirement

#### Points to note:

- > The scanned/e-copy of documents must be identical with the physical documents
- Filers have to visit other offices as appropriate before scanning the originating documents, e.g.
  - Accounts Office (franking payments)
  - Listing Office (scheduling hearings)
  - Oaths and Declarations Office (administering affidavits/affirmations),
     etc.

### Filing under new requirement

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#### Points to note:

Legal representatives will likely have to return to their office for scanning the franked/signed originating documents and saving the images into the USB devices before uploading them via the kiosks. They have to come to HC twice before formal filing. Law firms are therefore encouraged to use the iCMS instead of the conventional mode

#### **Appeal for support**

- Appeal law firms to register for the iCMS Organisation Accounts as early as possible (if not yet done so) and make wider use of the iCMS for different electronic services, in particular following the rollout of iCMS external functions for selected case types of HC
- > To familiarise with the electronic mode as soon as possible to prepare for the mandatory use of the iCMS starting from 2026

#### Tips on using the iCMS

- Q1: The originating document should be signed by an OU Account holder who is a solicitor. How can his/her clerk assist in preparing the document via the iCMS?
- A1: The OU (clerk) can input the case details and use the save draft function. The OU (solicitor) can retrieve the document and perform the e-signing by typing his/her name for e-filing.
- Q2: If the PA is the only solicitor of the law firm, how can he/she perform electronic filing to the Court?
- A2: An OU Account can be created for the PA to perform e-filing.

#### Tips on using the iCMS

- Q3: Upon the rollout of iCMS external functions for HC selected case types, iCMS will provide the new function for generating originating document. After signing the document by the solicitor, how can he/she settle the payment for completing the electronic filing process?
- A3: It is recommended that the solicitor who serves as an OU Account holder to settle the payment through the new payment option of Deposit Account which should be the most convenient means of completing the electronic filing process.

#### Tips on using the iCMS

- Q4: When conducting e-filing to an existing case, e.g. consent summons, do all parties have to conduct joint signing via the iCMS?
- A4: No. As e-filing to an existing case is to upload the document, the consent summons must be signed by all parties before the document is scanned and uploaded to the iCMS.
- Q5: For Legal Aid cases, whether the payment part will be skipped?
- A5: Yes.
- Q6: Is sanctioned payment accepted in the iCMS?
- A6: Sanctioned payment is not accepted via iCMS e-payment.

3. Brief introduction of Judiciary's dedicated webpage on e-Courts

### Dedicated webpage on Judiciary's website

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https://www.judiciary.hk/en/e\_courts/index.html



#### Dedicated webpage on Judiciary's website



#### Dedicated webpage on Judiciary's website



#### **Useful** information

- Legislation, e-Practice Direction, administrative instructions, implementation notices, leaflets, user guides, demonstration video clips, frequently asked questions, users sharing, list of law firms registered for iCMS account, etc.
- > Help and support services, including technical and general hotlines and Help Centre

## List of law firms registered for iCMS account

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We have promulgated the list of registered law firms for iCMS Organisation Accounts since December 2023 with a view to encouraging registration from the legal profession





# 4. Walkthrough on key iCMS external functions

## **Judiciary Web Portal**

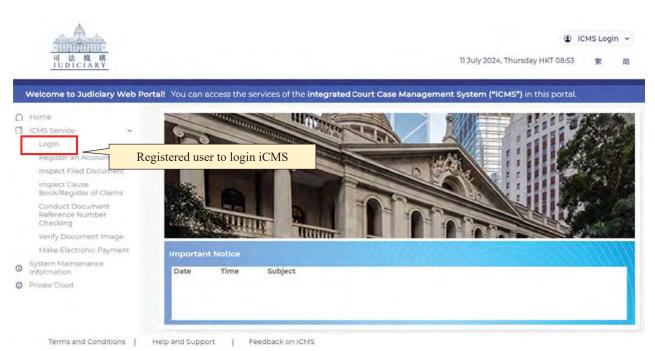




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**Judiciary Web Portal** 

Register an Account

Inspect Filed Document

Inspect Cause Book/Register of Claims

Verify Document Image

Make Electronic Payment

Conduct Document

Reference Number Checking

System Maintenance information

Private Cloud

Account Type
Organization

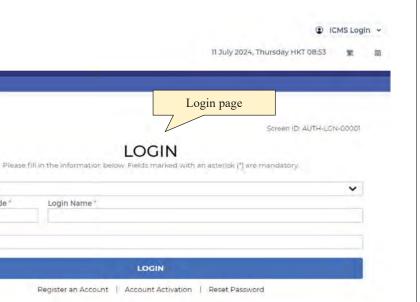
Password \*

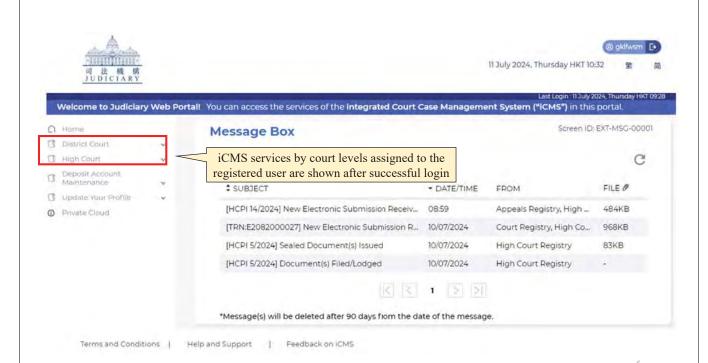
Terms and Conditions | Help and Support | Feedback on ICMS

Organization Code

☐ Home
☐ ICMS Service

Login

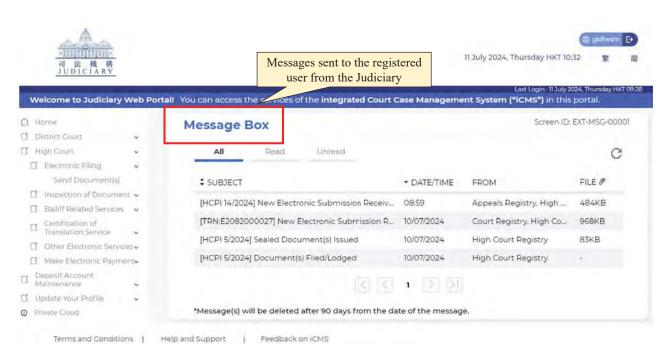






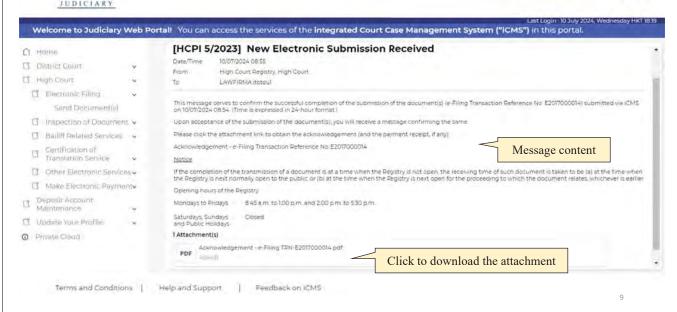












## Deposit Account Creation by Primary Administrator ("PA")

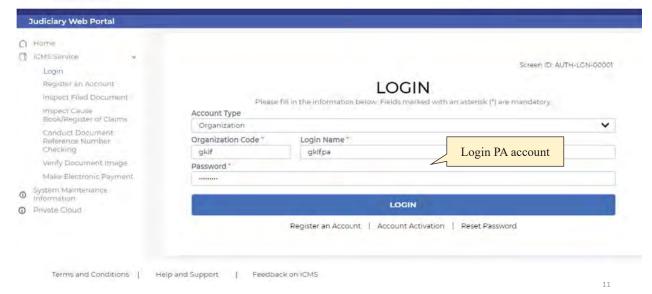
- To be introduced for Organisation Accounts upon the rollout of iCMS external functions for the High Court
- Deposit Account can be used for electronic payment of all case types of e-Courts supported by the iCMS

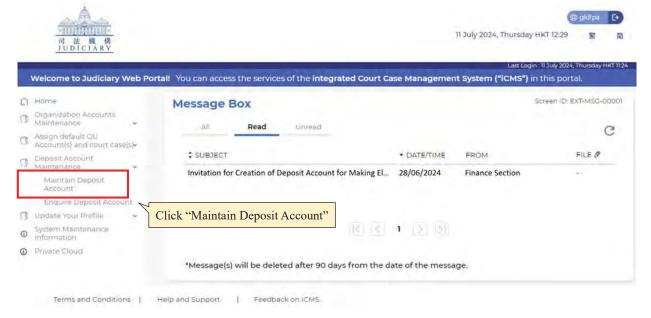


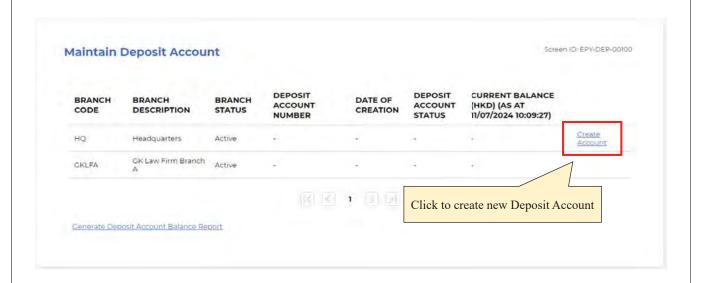


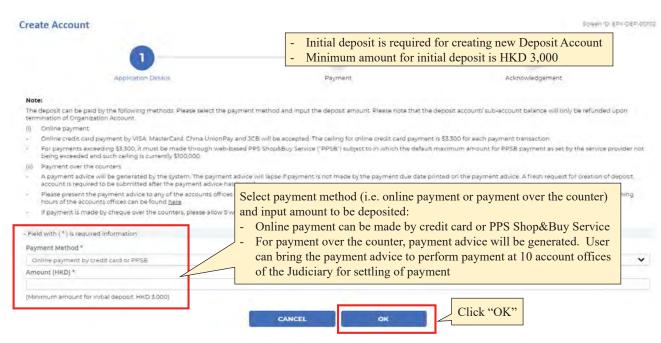
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#### Sample of the payment advice







#### Payment Advice 繳款通知書

敬啓者 To whom it may concern

繳款項目 Payment Item(s):

Organization Name 機構各報	Branch Code 分支代碼	Deposit Account/ Sub-Account number 致付款联邦/ 子銀片代碼	Payment Code 教放編碼	Payment Description 概款説明	Amount (RED) 金額 (機能)
OKLE	160	GKLF-000	mi,	Initial Imposit 省次預行数	3,400,00
			金額總數	Grand Total Assunt:	3,500.00

Payment details

ary Adelaistration 前法權模改務課

7 If payment is node by chease, please after 8 working days for the change to be cleared by banks, 如以支票付款, 課價報:個工作天以便服行及現文票。

- Addresses of the 10 account offices of the Judiciary for payment over the counter are shown in the payment advice
- If payment by cash/EPS, Deposit Account will be enabled immediately upon successful completion of payment
- If payment by cheque, Deposit Account will be enabled after cheque has been cleared

#### JUDICIARY

PAYMENT METHODS

Mondays to Fridays	8:45 a.m. to 1:00 p.m. and 2:00 p.m. to 5:90 p.m.
Saturdays, Sundays and Public	Closed

- Cheques should be made payable to 'HHE GOVERNMENT OF THE HORG KONG SPECIAL ADMINISTRATIVE REGION' and crossed. They must not be made payable to any individual officer. Post-dated cheques will not
- be accepted.

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#### If online payment is selected

#### Online Payment Service

Screen ID, EPY-SET 0001

Type of Service: Judiciary Online Payment Service Merchant Name: The Judiciary Deposit Account Transaction Reference No: R2010000040 Deposit Account Number: GKLF-000 Transaction Date: 09/07/2024 HKD 3.000.00 Total Amount:

Select payment method and click "PAY"

Payment Method:



- Please take note of the transaction reference number or PRINT the page for enquiry on the payment status when necessary.
- After pressing the pay button, please DO NOT leave this page until you are redirected to the acknowledgement page, otherwise your transaction may not be successful.
- transaction may not be successful.

  Merchant Name is applicable to credit card payment method only.

  PPS ShopsBuy(PPSB) does not support payment via browsers of mobile devices (including mobile phones and tablets) at the moment. If you wish to pay by PPSB, please change to use desktop computer.

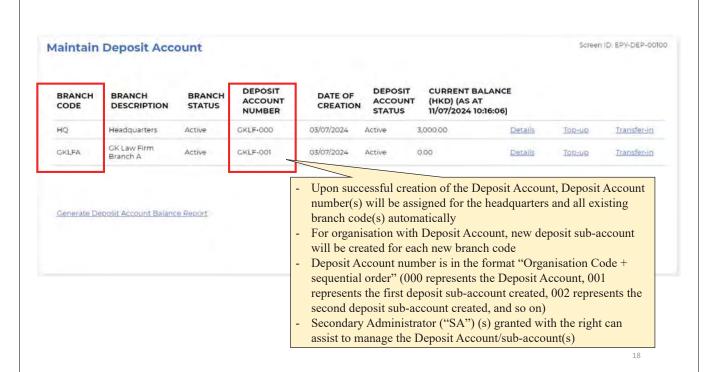
  Some users may receive an error page or have to wait for several minutes before they get a response from the credit card payment gateway.
- If you experience such a problem, please wait a moment and retry, or change to use PPSB to settle the payment. We apologise for any convenience caused.
- inconvenience caused.

  Different credit card issuers may have implemented different mechanisms to authenticate the cardholder's identity during online payment. Please contact your card issuer if you want to learn more about the Verified by Visa and MasterCard SecureCode service.

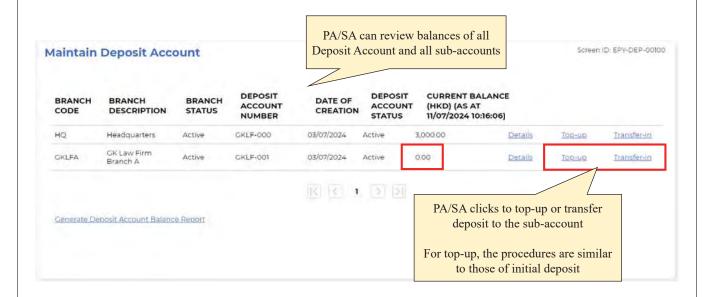
  For refund of online payment, it will normally be conducted either by way of cheque, bank draft or cash to the appropriate case party or legal representative or, in the case of e-Apostille Service, to the payer/applicant.

  Deposit account/sub-account balance will only be refunded upon termination of Organization Account. For refund of online payment by
- deduction from deposit account/ sub-account, the refund amount will be credited to the same deposit account/ sub-account

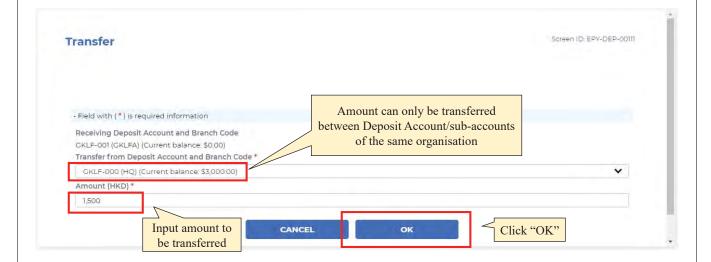




# Transfer Balance between Deposit Account/Sub-Account(s) by PA/SA



#### If transfer-in is selected



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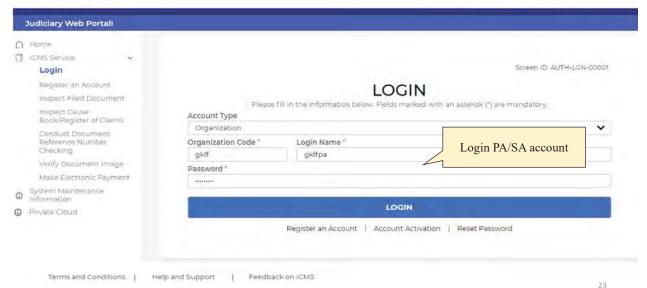
# Create Organisation User ("OU") Account by PA/SA

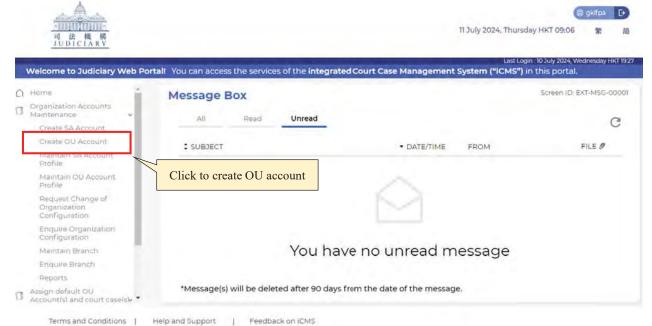


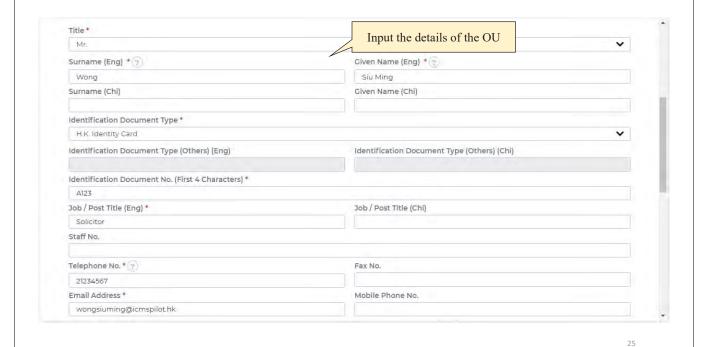


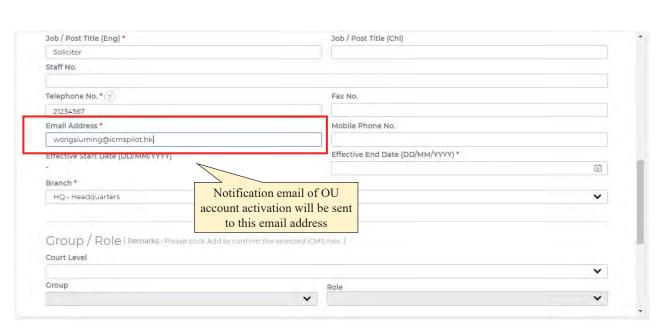
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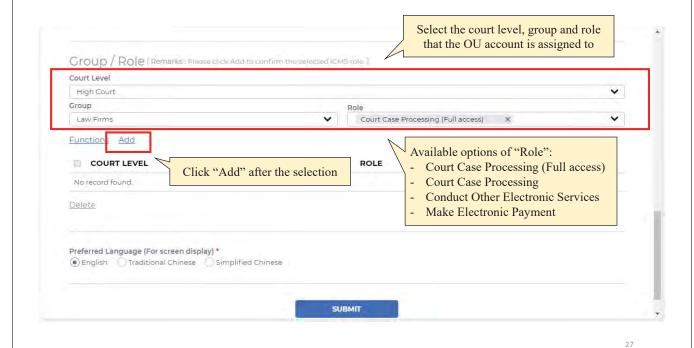










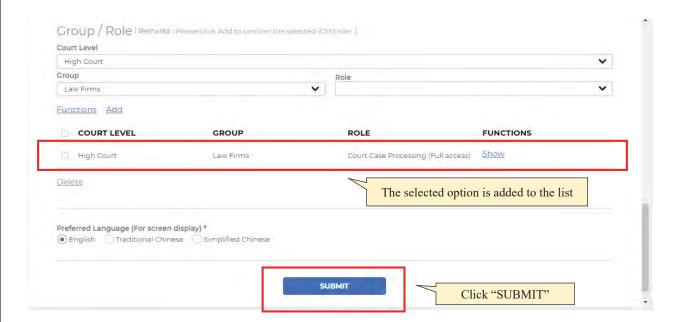


#### Assignment of iCMS functions to roles

Annexes to the Administrative Instructions on Matters relating to Registration as a User of the integrated Court Case Management System

(https://www.judiciary.hk/doc/en/e\_courts/ AI\_RegUser\_iCMS\_Annex\_e.pdf)

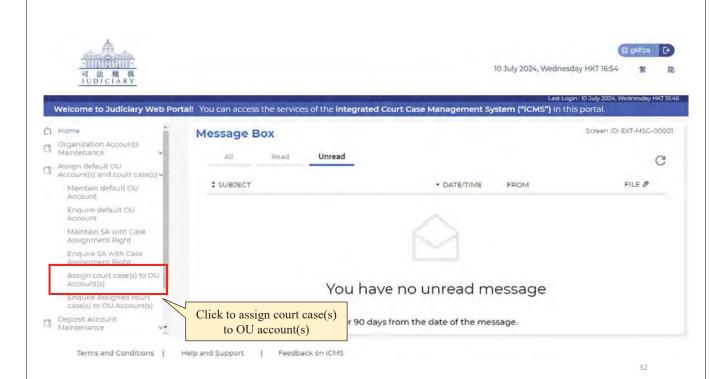
	iCMS Functions				
iCMS Roles	User management related	Court case management related			
OU Account holder: Court case processing (Full access)	<ul> <li>maintain OU's personal profile (except branch information)</li> </ul>	send and receive court documents     inspect filed documents     conduct other electronic services such as apply for certification of translation service     make electronic payment			
OU Account holder: Court case processing	> ditto	➤ send and receive court documents  ➤ inspect filed documents  ➤ conduct limited electronic services such as Document Reference checking			
OU Account holder: Conduct other electronic services	> ditto	inspect filed documents conduct other electronic services such as apply for certification of translation service			
OU Account holder: Make electronic payment only	> ditto	> make electronic payment			

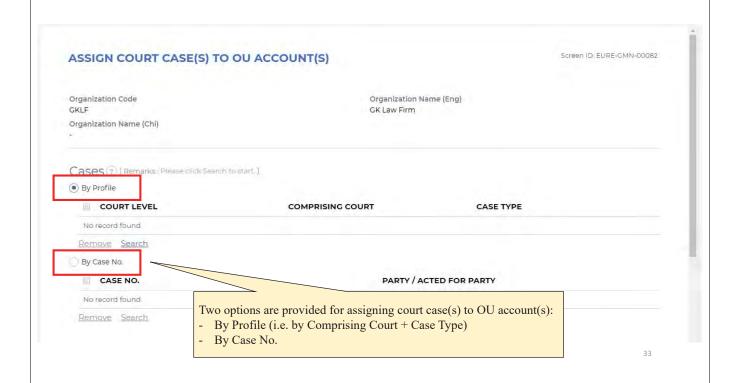


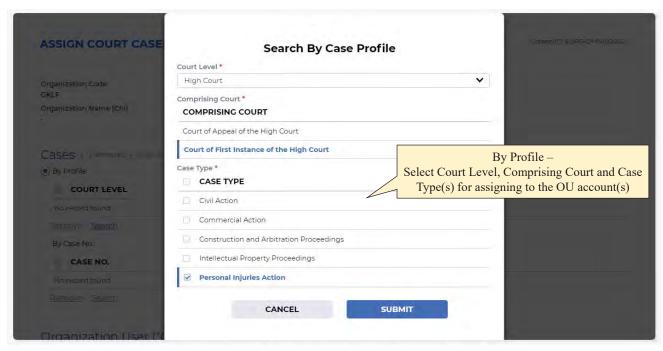


## Assign Case(s) to OU Account(s) by PA/SA

- OU will receive court messages for the assigned case(s)
- OU can conduct daily transactions for the assigned case(s) (e.g. Electronic Filing, Inspect Filed Document)



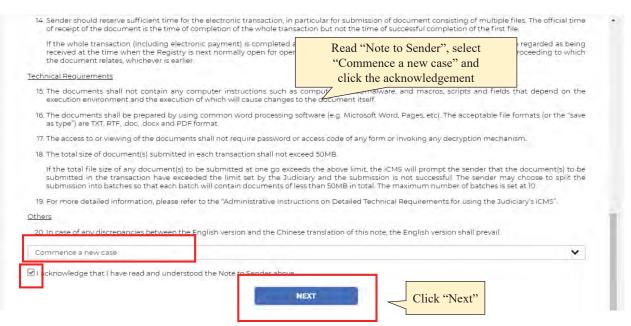


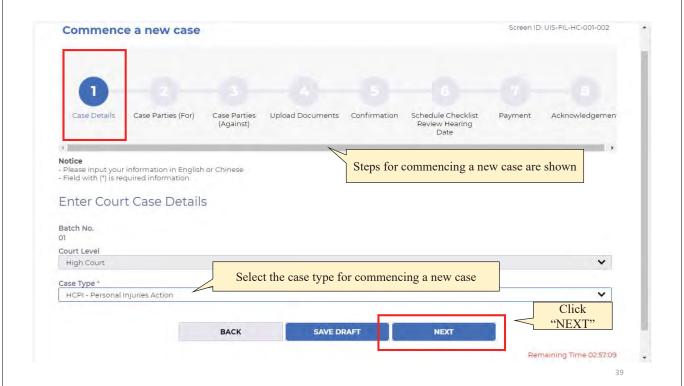




# Electronic Filing – Commence a New Case by OU

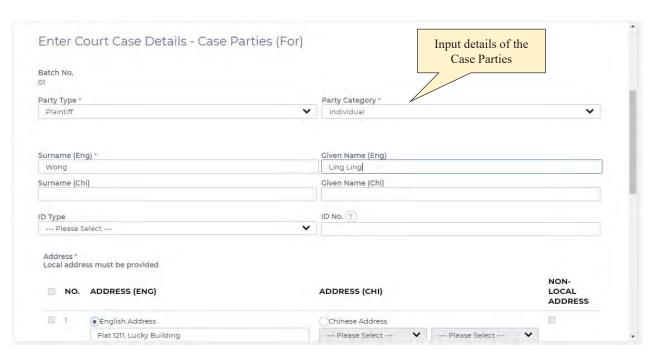


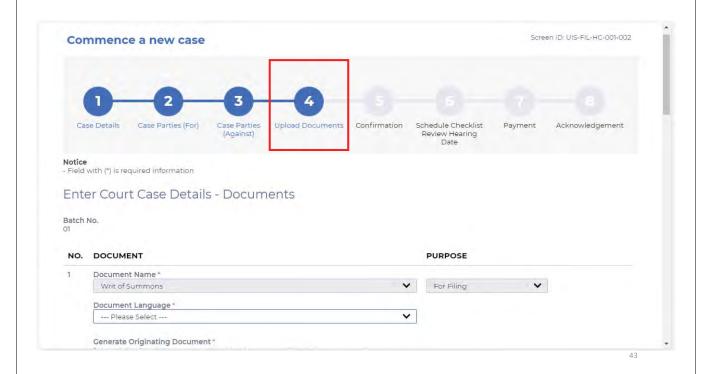


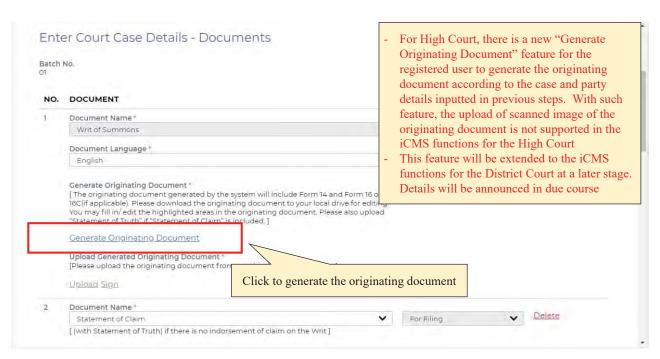


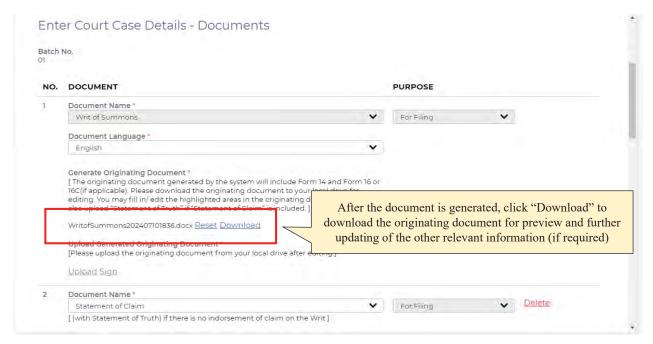


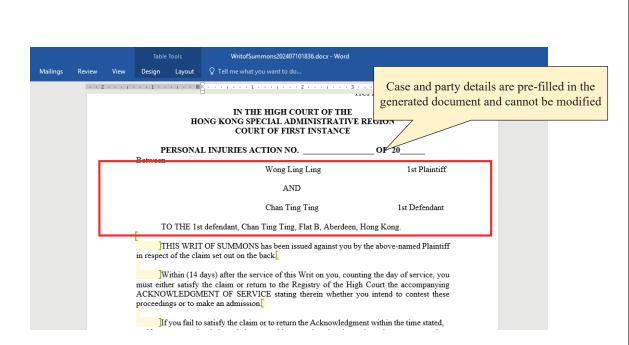


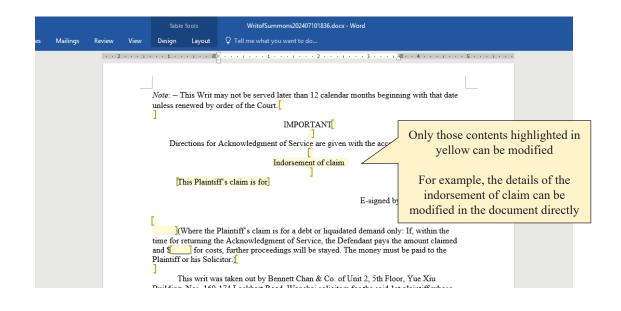


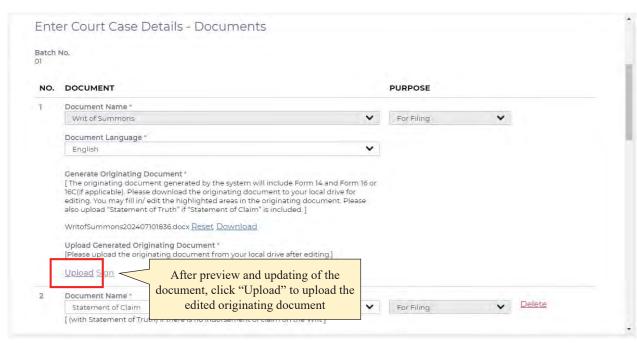


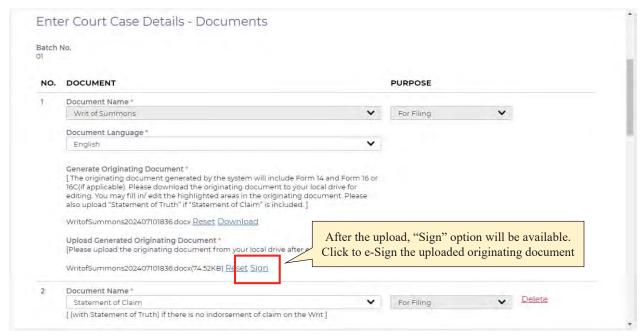


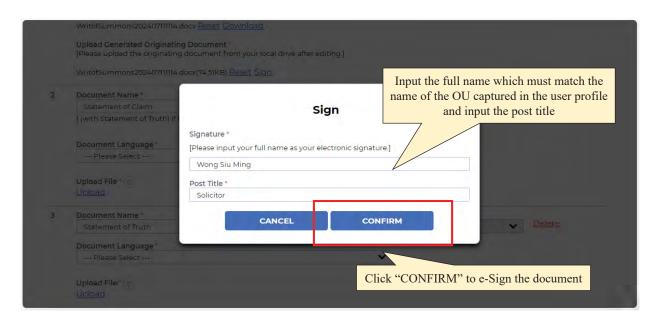


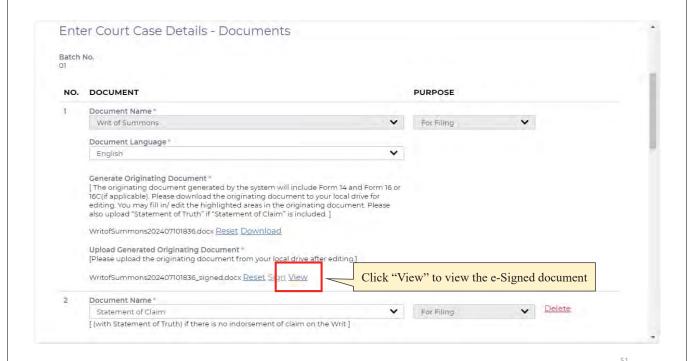


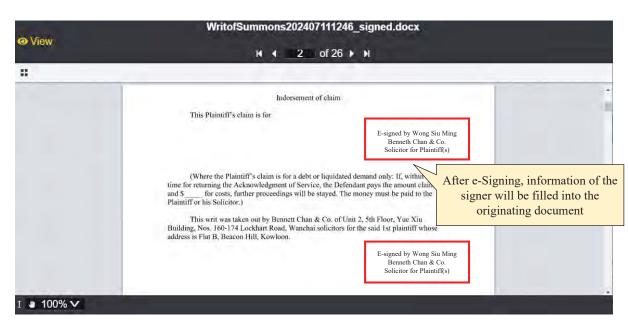


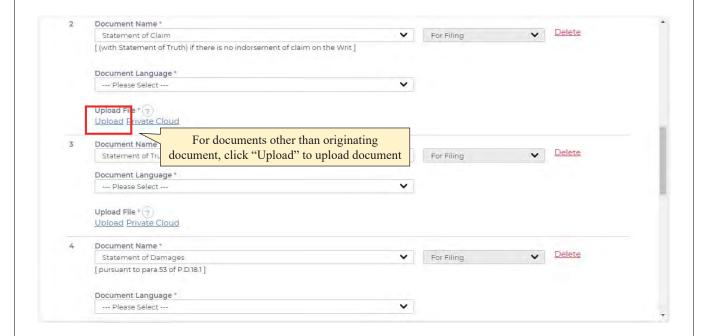


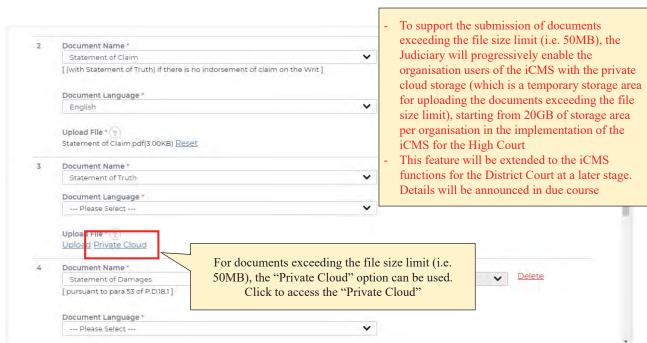


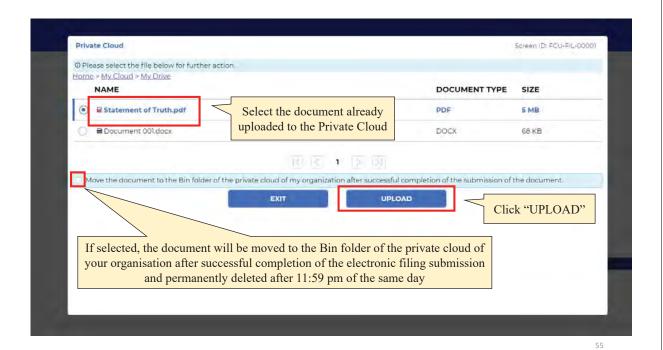


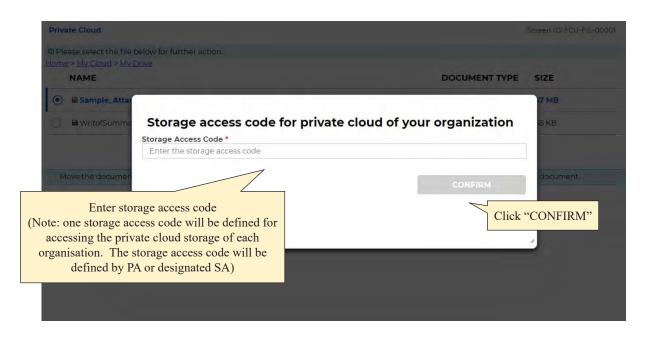


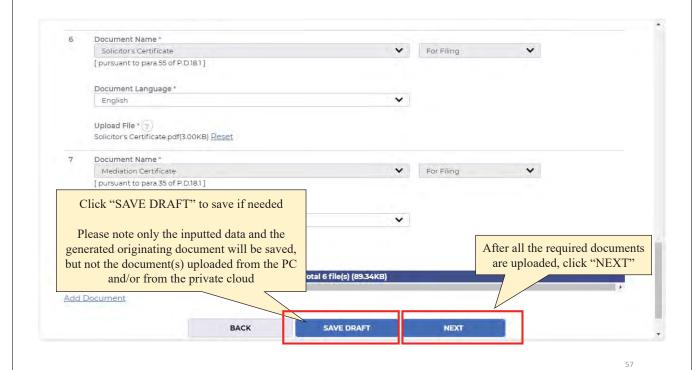


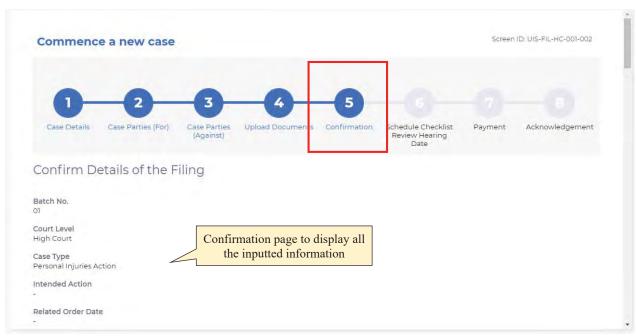




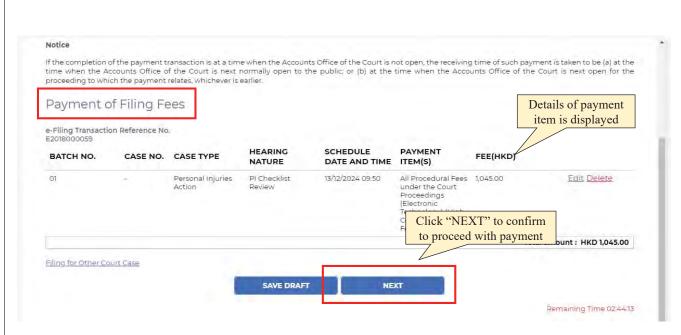














- gateway. If you experience such a problem, please wait a moment and retry, or change to use PPSB to settle the payment. We apologise for any inconvenience caused.

  Different credit card issuers may have implemented different mechanisms to authenticate the cardholder's identity during online payment.

- Different credit card issues fray have implemented different mechanisms to authenticate the candidar's identify during online payme.
   For refund of online payment, it will normally be conducted either by way of cheque, bank draft or cash to the appropriate case party or legal representative or, in the case of e-Apostille Service, to the payer/applicant.
   Deposit account's ub-account balance will long be refunded upon termination of Organization Account. For refund of online payment by deduction from deposit account/ sub-account, the refund amount will be credited to the same deposit account/ sub-account.

#### **Online Payment Service**

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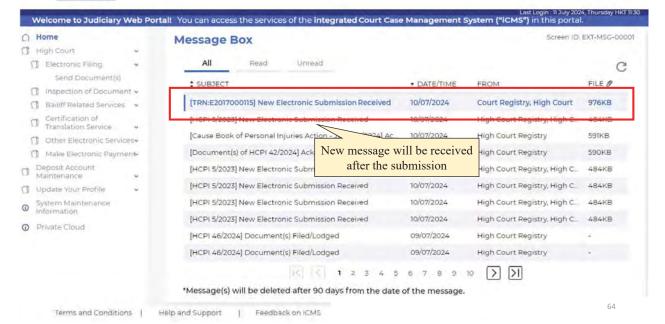


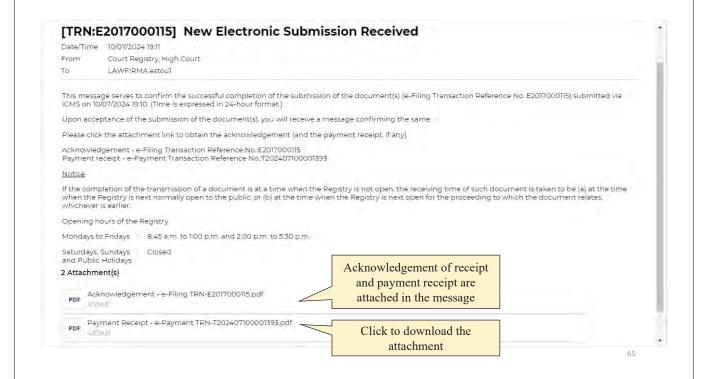


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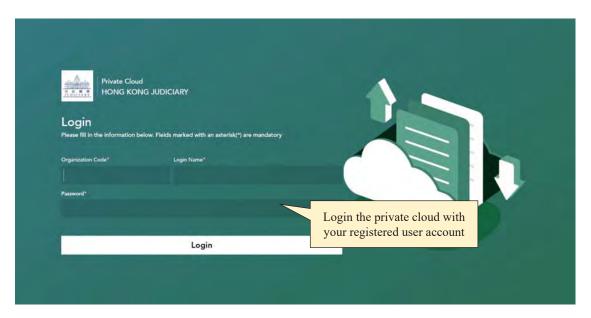
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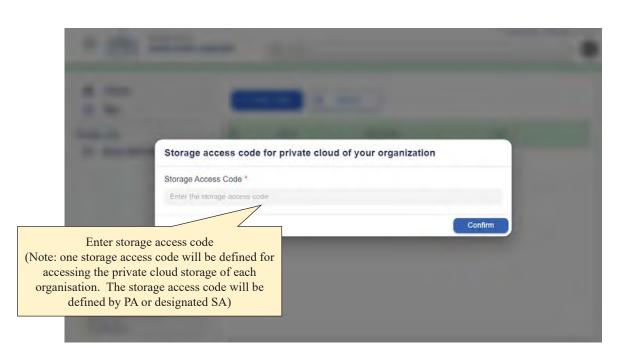


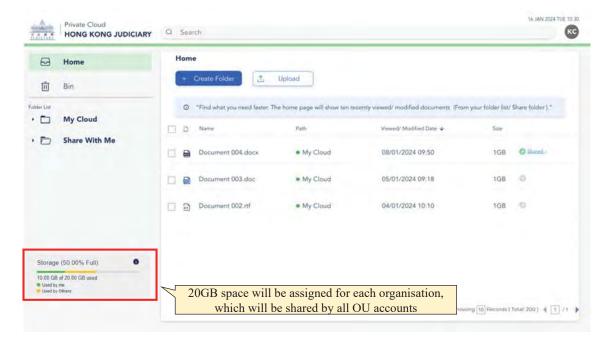


# **Upload Documents to Private Cloud for Electronic Filing**

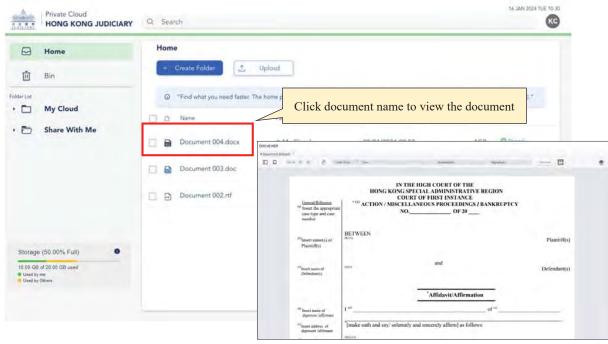
- A temporary storage area for uploading the documents which will be selected for electronic filing
- To be enabled progressively starting from the iCMS implementation for the High Court

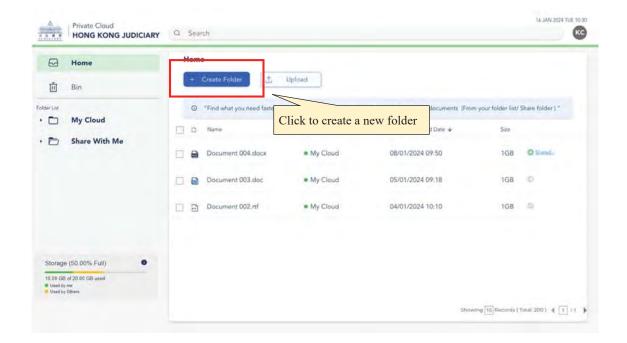






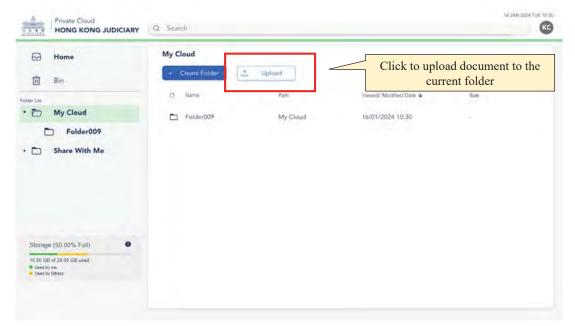


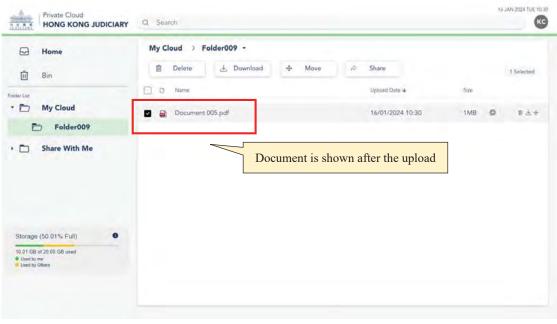


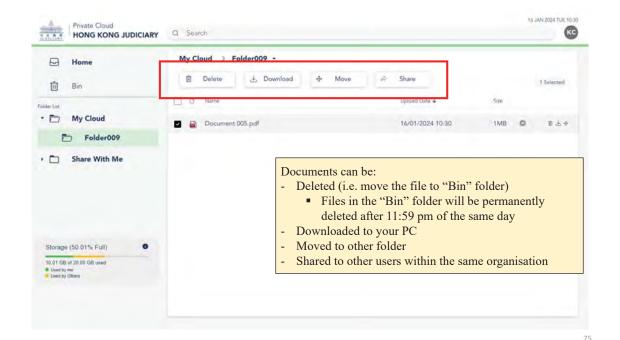


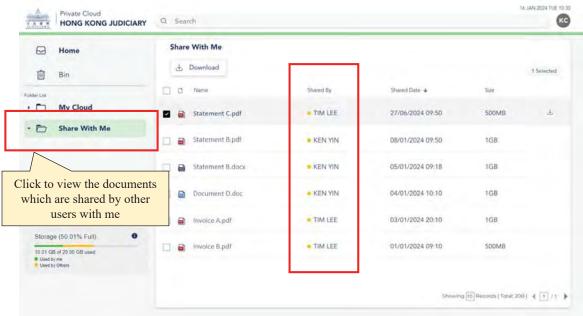




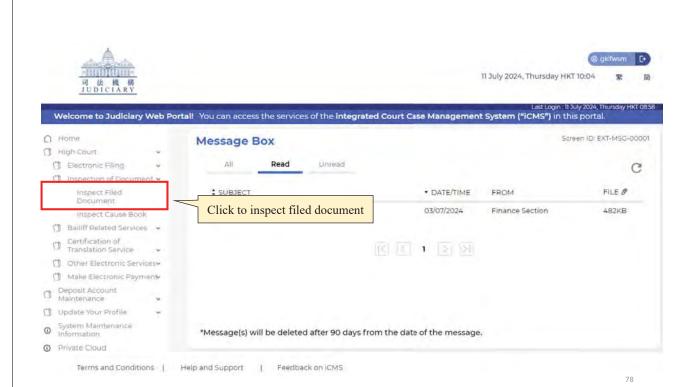








#### **Inspect Filed Document**

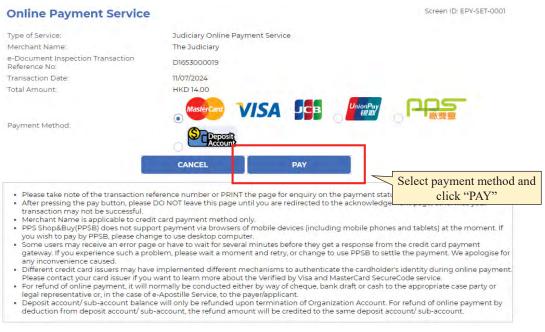


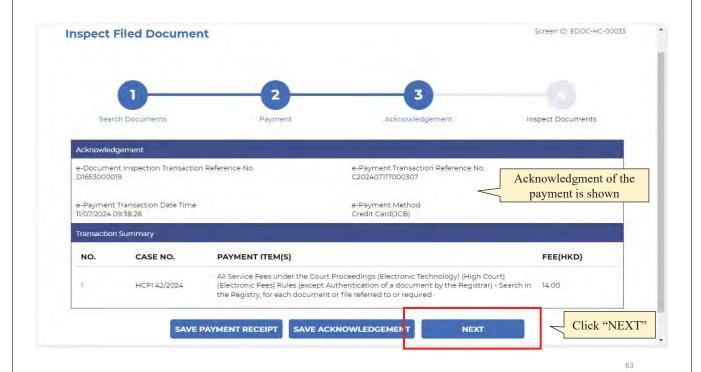


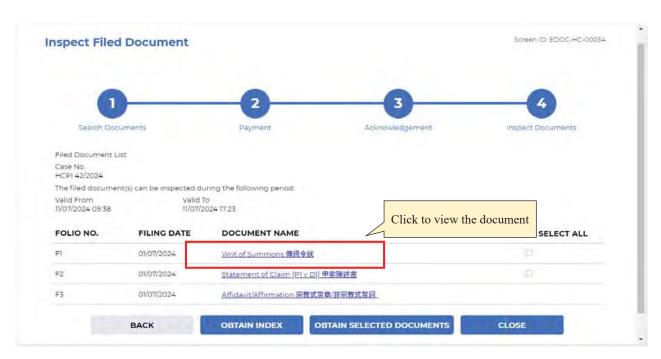
Court Level	Case Type	Date of implementation of iCMS
Court of Appeal of the High Court	Civil Appeal (CACV)	14/02/2024
Court of Appeal of the High Court	Miscellanéous Proceedings (CAMP)	14/02/2024
Court of First Instance of the High Court	Civil Action (HCA)	14/02/2024
Court of First Instance of the High Court	Commercial Action (HCCL)	14/02/2024
Court of First Instance of the High Court	Construction and Arbitration Proceedings (HCCT)	14/02/2024
Court of First Instance of the High Court	Intellectual Property Proceedings (HCIP)	14/02/2024
Court of First Instance of the High Court	Personal Injuries Action (HCPI)	14/02/2024
Court of First Instance of the High Court	Probate Action (HCAP)	14/02/2024
eld with (*) is required information	Int	put the case number and click "NEX
se No. * (7)	111]	
ICPI 42/2024		

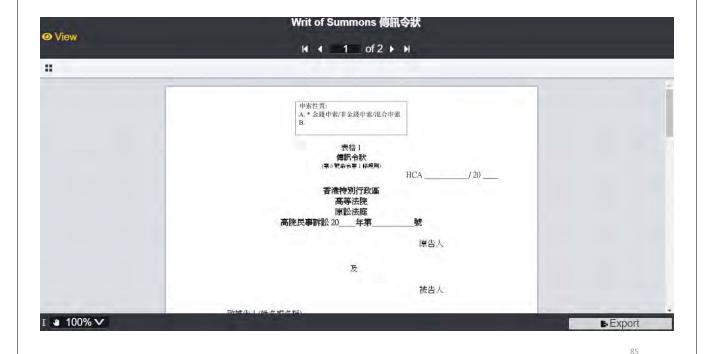
NEXT



















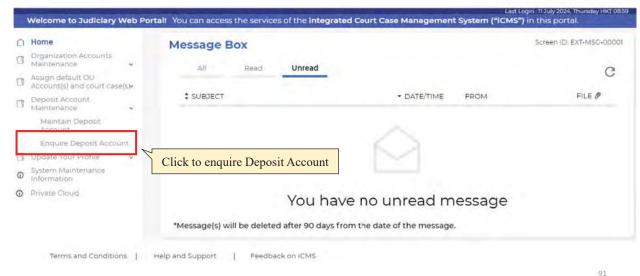


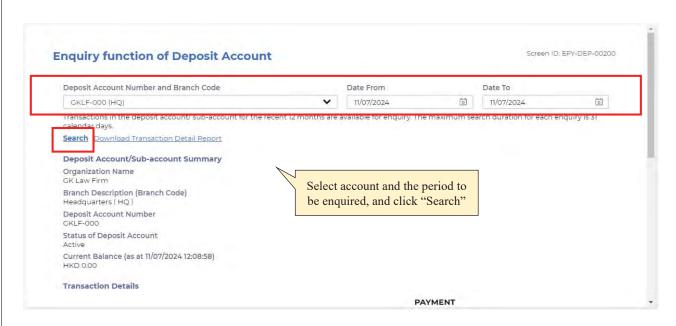
### **Enquire Deposit Account by PA/SA**

- PA/SA can enquire transactions paid by Deposit Account
- PA/SA can enquire history of deposit/transfer/top-up









DATE	TRANSACTIO TYPE	N PARTICULARS	REQUEST BY	DEPOSIT ACCOUNT TRN	PAYMENT RECEIPT NO. / PAYMENT TRANSACTION REF. NO.	CASE NO.	DEPOSIT (HKD)	WITHDRAWAL (HKD)	BALANCE (HKD)
03/07/2024	T.	Balance brought forward	t ;	Y.	4		(FI)		0.00
03/07/2024	Initial Deposit	Initial Deposit by Online Credit Ca		R2010000040	01-099-2024-001008 / C20240703700058		3,000.00	(C)	3,000.00
		Transfer to Depo	sit Mr. Gary						
		Sub-account (GH 001) be by cheque, please allow 5 works	(LF- Kwok (GKLF.gklfpa)					on details is dis	. ,
Note If initial discosit ar		Sub-account (GH 001) be by cheque, please allow 5 works	(LF- Kwok (GKLF.gklfpa)				`Deposit/T		played
Note If initial discosit ar  Deposit/Tra	id top-up payment & ma	Sub-account (Gi- 001)  Ne'oy cheque, please allow S works  Request  DEPOSIT	(LF- Kwok (GKLF.gklfpa)	Lieured by banks.	PAYMENT E METHOD F		`Deposit/T	on details is dis	played
Note    Initial discoult ar   Deposit/Tri   Status	ansfer/Top-up F	Sub-account (G) OO1)  Ne ox cheque, please klow's worker Request  DEPOSIT ACCOUNT TRN	(LF- Kwok (GKLF-gkifpa)	AMOUNT (HKD)	PAYMENT E METHOD F	History of	Deposit/T is dis	on details is dis	played



## THE END